

Declaration

* I / We declare to have read, observed and acknowledged the rules and disclaimers of the CILT Award 2025 Transport; and undertake to be bound and agree to be bound by the rules and disclaimers throughout.

* I / We also declare to own the copyright on the submission and agree that CILTHK shall reserve the right to withdraw the Award if there is an infringement of copyright.

Category: Enterprise / SME (please delete whichever is inappropriate)

Stream: Transport

Company / Organisation: _____

Department: _____

Address: _____

Contact Person: _____ Position: _____

Email: _____ Tel: _____ Mobile: _____

Signature (with company chop): _____ Date: _____

Rules

Interested parties are required to submit a completed entry form together with a one-page executive summary and a submission paper in English with no more than 4,000 words that critically discusses the four areas listed in the assessment criteria as follows:

- Customer satisfaction (internal user buy-in or public acceptance)
- Significance in business operations, benefits and impact
- Innovation, creativity and uniqueness in applications
- System continuity and upgradability (scalable and sustainable), functionality and integrability

The submission paper should be in PDF format and typewritten in English with no more than 4,000 words (font size at least 12 points Times New Roman or equivalent), including charts, tables, diagrams, photos and other illustrations (approximately not more than 30 pages).

1. All submissions must reach the CILTHK office via email to ciltaward@cilt.org.hk no later than 6:00p.m. (HKT) on 15 July 2025 (Tuesday). Entrants should clearly mark "Submission for CILT Award 2025" in the email subject heading. If an entrant experiences any email issues, please contact the CILTHK office immediately.

2. Each company/organisation can enter only one of the following categories

**An Enterprise is defined as –

- 1) a manufacturing company which employs 100 or more persons in Hong Kong;
- 2) a non-manufacturing company which employs 50 or more persons in Hong Kong

**An SME is defined as –

- 1) a manufacturing company which employs fewer than 100 persons in Hong Kong;
- 2) a non-manufacturing company which employs fewer than 50 persons in Hong Kong.

A company/organisation that is a branch of another company/organisation (in Hong Kong or outside Hong Kong) is generally not considered an SME. Please contact the CILTHK office for clarification. CILTHK reserves the sole right to accept or reject entries to any category.

3. Each company/organisation can submit a maximum of one entry per stream (Logistics or Transport). If submitting entries for both streams, please use separate forms.
4. By accepting the award, winners agree to allow CILTHK to publicise their submission in any media.
5. None of the information, details and materials submitted will be returned. CILTHK will destroy all such information, details and materials, at its sole discretion. Entrants are advised to make a copy of the submission for their own reference.
6. To correct any information after submission, please contact the CILTHK office in writing by 6:00 p.m. 15 July 2025 (Tuesday). No additional information or corrections will be accepted after this deadline.

Disclaimers

The Chartered Institute of Logistics and Transport in Hong Kong (CILTHK) reserves the right to reject any submissions without any explanations, not to make any award if there are insufficient entries of a suitable standard or quality, and to withdraw the Award if there is an infringement of copyright.



The Chartered
Institute of Logistics
and Transport

CILT Award *Transport*
Service Excellence 2025

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The Chartered
Institute of Logistics
and Transport

CILT Award *Transport*
Service Excellence 2025



Supporting Organisations:



CILT Award 2025 Transport

The Chartered Institute of Logistics and Transport in Hong Kong ("CILTHK") is committed to its mission 'to promote, encourage and coordinate the study and advancement of the science and art of logistics and transport'. The Award was first introduced in 2004 to recognise and applaud innovative and superb transport and logistics companies and organisations in Hong Kong. It is a prestigious recognition of the winner's valuable contributions to the development of Hong Kong's transport and logistics industry.

Award Winners



Enterprise Award: Airport Authority Hong Kong

The CILT Award is one of the icon Awards in the transport and logistics industry. Ms Lily Lai, Chief Information Officer, representing AAHK, to receive the CILT Enterprise Award Certificate



Enterprise Award: Kerry Logistics

"While we are deeply honoured to receive the prestigious CILT Award, we also feel a sense of responsibility and pride in our job as a logistics service provider, at a time when the global supply chain is facing unprecedented chaos."



SME Award: Janco Global Logistics Ltd.

"Having been awarded the CILT SME Award for Service Excellence, such an honour for all the Janco group members. We will keep up the standard of services, strive for more innovative ideas and excellent solutions in our intelligent warehouse and logistics business."



Enterprise Award: DKSH Hong Kong Ltd.

"This award is a further testament to the amazing efforts DKSH continue to put in to make our supply chain operations be on par with the world's best in terms of processes, systems and facilities."



SME Award: Worldwide Cruise Terminals

"To be recognised with a CILT Award by the leading lights of Hong Kong's transport industry is our greatest honour. This award provides great motivation for us and all Hong Kong logistics and transport industry participants to strive to excel."

CILT Award 2015

- **Enterprise Award:** Cathay Pacific Services Ltd.
- **SME Award:** Tigers (HK) Co. Ltd.

CILT Award 2013

- **Enterprise Award:** Shun Tak-China Travel Ship Management Ltd.
- **Enterprise Award:** Ngong Ping 360 Ltd.

CILT Award 2011

- **Enterprise Award:** Shun Tak-China Travel Ship Management Ltd.
- **SME Award:** The Hongkong & Yaumatei Ferry Co. Ltd.

CILT Award 2009

- **Enterprise Award:** Crown Logistics
- **SME Award:** Peak Tramways Co. Ltd.

CILT Award 2007

- **The Kowloon Motor Bus Co. (1933) Ltd.**

CILT Award 2005

- **Airport Authority Hong Kong**

Transport & Logistics Award 2004 (Former name of CILT Award)

- **Hongkong International Terminals Ltd.**

CILT Award 2025 Transport Entry Submission Form

The Chartered Institute of Logistics and Transport in Hong Kong ("CILTHK") is committed to its mission 'to promote, encourage and coordinate the study and advancement of the science and art of logistics and transport'.

The CILT Award 2025 Transport is to honour outstanding achievements in the logistics and transport industry in Hong Kong. Open to local companies and organisations of all sizes within the supply chain, logistics, and transport sectors, this award celebrates innovation and excellence.

First introduced in 2004, the CILT Award is a prestigious acknowledgement of the winner's valuable contributions to the development of Hong Kong's transport and logistics industry.

Interested parties are required to submit a completed entry form as described on page 4 of this flyer together with a one-page executive summary and a submission paper in English with no more than 4,000 words to critically discuss the four areas listed in the assessment criteria.

The submission paper should be in pdf format and typewritten in English with no more than 4,000 words (font size at least 12 points Times New Roman or equivalent), including charts, tables, diagrams, photos and other illustrations (approximately not more than 30 pages). Each company/organisation is allowed to submit one entry only

Remarks:

• **An Enterprise** is defined as –

- 1) a manufacturing company which employs 100 or more persons in Hong Kong;
- 2) a non-manufacturing company which employs 50 or more persons in Hong Kong

• **An SME** is defined as –

- 1) a manufacturing company which employs fewer than 100 persons in Hong Kong;
- 2) a non-manufacturing company which employs fewer than 50 persons in Hong Kong.

Award Presentation and Use of CILT Award Logo

The Awards will be presented at the CILTHK Gala Dinner 2025 in November. In addition, the winners will be granted the right to use the CILT Award Logo of the year to strengthen their reputation and corporate image for their quality service provided to the community.

Deadline

All submissions must reach the CILTHK office via email to ciltaward@cilt.org.hk **no later than 6:00p.m. (HKT) on 15 July 2025 (Tuesday).**

Entrant should clearly marked "Submission for CILT Award 2025" at the email subject heading.

Enquiries

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Assessment Criteria

The four assessment criteria are as follows:

- Customer satisfaction (internal user buy-in or public acceptance)
- Significance in business operations, benefits and impact
- Innovation, creativity and uniqueness in applications
- System continuity and upgradability (scalable and sustainable), functionality and integrability

Assessment Process

A shortlist of entries will be selected, and finalists will be invited to give a presentation in August 2025. The Award winners for each category (Enterprise and SME) and each stream (Logistics and Transport) will be announced in September to October 2025.

Judging Panel

Two rounds of assessments will be conducted. The panel for the final assessment will consist of judges, including representatives from the Council of CILTHK and professionals from the logistics, transport, or related fields.